

# Osprey technical information is now available via OspreyCONNECT



## OSPREYCONNECT

## Congratulations on your new Osprey System

Now that your Osprey Machinery has shipped, you can access technical information, including equipment manuals, mechanical and electrical drawings, and spare parts lists. Accessing the files is easy through OspreyCONNECT:

1

You will receive an email from Osprey Corporation containing a **'Join Me'** code at the bottom.

The code looks like this:

<http://connect.ospreyfilters.com/#/login/join/XXXXX>

Note: You can also scan the QR code found on the equipment serial plate to request a join me code email from Osprey Corporation.



2

Click on the code to go to the **Join Us** page

3

### Create a login name and password.

- Enter your name, email, and phone number
- Create a username of your choice
- Enter a password of your choice and confirm it
- Click Join

NOTE: For customers that already have a login, skip this step and go directly to the login page. Your new equipment is accessed with your existing login!

4

### Select your System

On the left-hand side of the page, you will see all of your **OspreyCONNECT** enabled systems under 'My Systems'.

**Click on the system that you want to look at.**

NOTE: If this is your first **OspreyCONNECT** system, then only one item will be shown.

5

### Enjoy

You can now access all the following information for your Osprey equipment through **OspreyCONNECT**:



Filter Monitoring



Project Documentation



Technical Support Request



Osprey Contact Information



Spare Parts Request



System Status



Declarations



Project File Share

Use your login name and password to login to <http://connect.ospreyfilters.com> from any computer or mobile device.

[www.ospreyfilters.com/ospreyconnect](http://www.ospreyfilters.com/ospreyconnect)

