



# OSPREY

## Newsletter

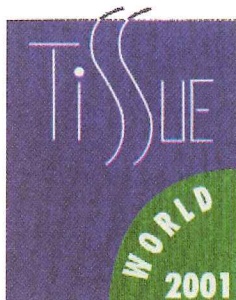


News and Information to help manufacturers who use process air systems

Winter 2001

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20-22 March 2001  
Nice Acropolis  
Nice, France

## Tissue World 2001

Osprey will be exhibiting in booth 4340 at Tissue World 2001. Tissue World 2001 will be held March 20-22 in Nice, France. This show will be the fifth event in the Tissue World Series, which is now well established as The World Meeting Place for Soft Tissue Business. Ken Best will staff the Osprey booth.

Osprey is looking forward to this opportunity to meet people, trade ideas and information, and answer questions about Osprey Systems and Services.


We look forward to seeing you in Nice at Tissue World 2001. 

## Come to IDEAO1 for Experienced Help in Process Air Solutions

If the IDEAO1 Show in Miami Beach, Fla., is on your agenda in March, be sure to stop by booth 1960 for news on the latest developments in Air Handling and Filtration Systems. During IDEAO1, booth 1960 will be the home of several of Osprey's Process Air Consultants: Marty Price, Dave Colburn, Oliver Smyth, Jeff Orwig, Kirk Harpole, Jim Harpole, Tom Barron, Steve Smith, David Ankenbrandt and Ken Best.

We invite you to visit our booth. Osprey consultants will be pleased, as always, to answer any questions you may have about air handling processes. The show is an




ideal time to bring your questions to them in person and take advantage of their experience and expertise in process air. You'll also find out about the innovations that have come out of our research and development center in the past year. 

## Osprey Global Maintenance Service Agreements

Osprey Corporation has developed a stringent procedure to ensure that our customers always get the best possible performance and greatest possible value from the equipment we provide.

Osprey has developed a service agreement that can be tailored to your needs:

- General inspection of the equipment
- Testing: Fan bearing temperature and vibration
- Troubleshooting
- Training
- Air survey
- Electrical support


Osprey has the experience, skill and capability to assist you with installation, start-ups, up-grades, scheduled maintenance and problem solving. 

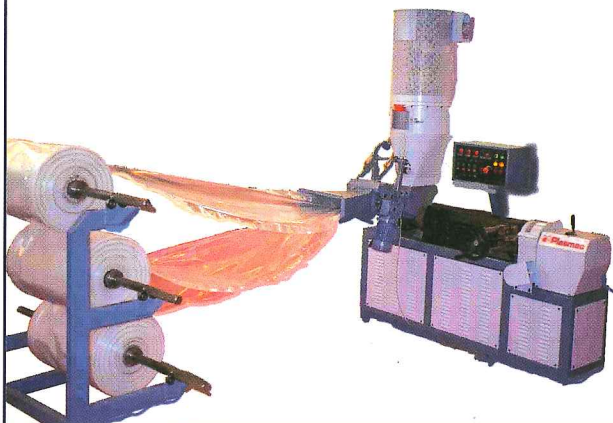
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## Osprey's Scrap Repelletizing System Will Be Highlight of IDEAO1

A Compact 55 off-line non-woven and plastic film scrap repelletizing system will be introduced during IDEAO1. You'll see how roll and loose scrap can be effectively reclaimed into high-quality uniform pellets that can be easily re-introduced into the primary extrusion process. This technology is available in a variety of sizes and capacities, and can operate with a full range of materials. The Compact series can also be installed into an in-line trim and scrap recycling application when fluff re-feeding may not be applicable — such as with grooved extruders or when the scrap is re-introduced gravimetrically.

Please don't miss this opportunity to see for yourself what we can do for you. Our booth will be staffed with knowledgeable, experienced sales and engineering specialists who will be happy to discuss your individual requirements in detail. 



## Update:

### Parts Development Customer Service

Steve Southern has launched our new Customer Service program aimed at better servicing our parts customers. He has visited several plants this year and has begun to assemble the new parts database that will help us to help you!

Steve is traveling on a constant basis to try to cover as many customer locations as quickly as possible. He has helped customers specifically in the areas of identifying proper part numbers for older Osprey equipment, properly documenting the right parts for equipment that has been upgraded and helping to identify the right parts and quantities to keep in inventory for both new and old equipment.

If you have any particular concerns or would like to visit in the near future, you can contact Steve at [steve.southern@ospreyfilters.com](mailto:steve.southern@ospreyfilters.com). Rest assured that Steve will contact you to offer this "value added" service provided by Osprey Corporation. 



**OSPREY**   
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